



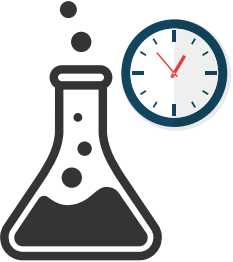











**Full Circle
Health**

Open Doors. Open Minds. Open Hearts.

PATIENT COMMUNICATION EXPECTATIONS

Communication Method	✓	✗	Response Time
 <p>MyChart</p>	 <p>For Minor Questions and Comments with your provider.</p>	 <p>Not for Complex Questions, New Symptoms, Medication Refill Requests, or New Medications</p>	 <p>Please allow up to <u>3 business days</u> for response to MyChart messages</p>
 <p>Test Results</p>	 <p>If enrolled in MyChart, you will be notified of all test results through your account.</p>	 <p>If not enrolled in MyChart, you will be notified of your test results by phone.</p>	 <p>Please allow up to <u>7 business days</u> for your provider to review your test results.</p> <p><u>If your results require more urgent communication, your care team will attempt to contact you within 3 days to discuss your results.</u></p>
 <p>Medication Refills</p>	 <p>Please call your pharmacy directly for medication refill requests.</p>	 <p>Do not call the clinic for medication refill requests.</p>	 <p>Please call your pharmacy <u>7 business days</u> before you run out of medications.</p> <p>To receive the same medications from us, we require 1 appointment every 12 months.</p>

 **Urgent Symptoms** 

Do Not use MyChart messaging for urgent symptoms, please call one of our clinics and speak to a nurse. If you are concerned about a life-threatening problem after-hours, please call 911.



Thank you for allowing **Full Circle Health** to be your primary care home for your medical needs. We are committed to providing you with high quality healthcare centered on you. We promise to respect you as an individual, and as a whole person.

As a member of Full Circle Health, you have access to:

- Same Day Appointments
- 24-hour Nurse Care Line
- Coordination of your care at home and in the hospital
- Pharmacy Services
- Referrals to the best available specialists
- Telehealth Appointments (Medical & Behavioral Health)
- Online access using MyChart at www.MyFullCircle.org to:
 - Your Medical Records
 - Your Lab Results
 - Communicate with your Doctor via e-mail
 - Request, schedule, and cancel appointments
 - Your Immunization Records
 - Pay your bill

Our goal as your Patient Centered Medical Home is for you to receive the best possible health care, and we look forward to working alongside you to accomplish this.

For Appointments in Ada County: Call (208) 514-2500

For Appointments in Canyon County: Call (208) 514-2529

For after-hours care, call any of our clinic locations and we would be happy to help assist you and your medical needs after our clinics are closed.

Full Circle Health Pharmacies

Emerald Pharmacy

6565 W Emerald St.
Boise, ID 83704
PHONE: 208-514-2512

Meridian Pharmacy

2275 S Eagle Rd., #120
Meridian, ID 83642
PHONE: 208-954-8722

Nampa Pharmacy

215 E Hawaii Ave., #140
Nampa, ID 83686
PHONE: 208-954-8731

Boise Pediatrics

8610 W Overland Rd.
Boise, ID 83709
PHONE: 208-954-8711

Caldwell Clinic

315 E Elm St., #201
Caldwell, ID 83605
PHONE: 208-514-2528

Emerald Clinic & Wellness Center

6565 W Emerald St.
Boise, ID 83704
PHONE: 208-514-2510

Idaho Street Clinic

325 W Idaho St
Boise, ID 83712
PHONE: 208-514-2525

Kuna Clinic

708 E Wythe Ck Ct., #103
Kuna, ID 83634
PHONE: 208-922-5130

Meridian Clinic

2275 S Eagle Rd., #120
Meridian, ID 83642
PHONE: 208-514-2520

Nampa North Clinic

9850 W St Luke's Dr., #329
Nampa, ID 83687
PHONE: 208-514-2509

Nampa South Clinic

215 E Hawaii Ave., #140
Nampa, ID 83686
PHONE: 208-514-2529

Nampa Pediatrics

215 E Hawaii Ave., #140
Nampa, ID 83686
PHONE: 208-514-2502

Raymond Clinic

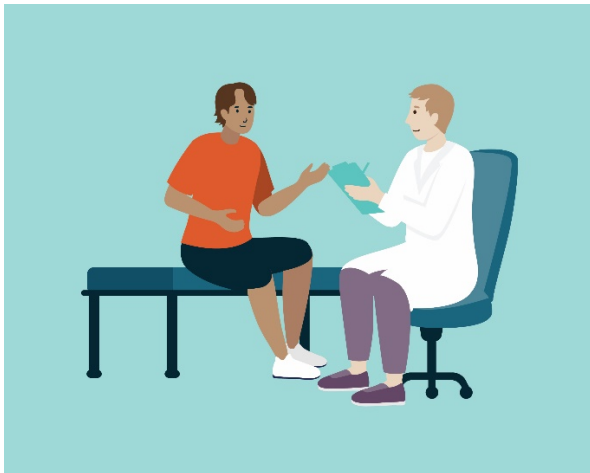
777 N Raymond
Boise, ID 83704
PHONE: 208-514-2500



What is a Patient Centered Medical Home (PCMH)?

Welcome to Full Circle Health, a nationally recognized Patient Centered Medical Home (PCMH). A Medical Home is not a building, but more of a “home base” for your health care needs. It is **the Way** we give care, **the People** who give the care and **the Place** where this happens. A Medical Home is a partnership between the doctor/provider led health care team and you, the informed patient.

An important part of the support we provide as a PCMH is respecting you as an individual, a whole person. We will not make judgments based on race, ethnicity, national origin, religion, gender, or mental or physical disabilities. Your medical information will not be shared with anyone unless you give written permission, or the law requires us to do so.



Your care is safe with us

We strive to offer timely access to care with either your primary care provider or one of their team providers. We manage everything from acute illness to chronic disease while also providing recommendations you need to stay healthy.

We will deliver the best possible treatment and advice based on current medical evidence.

Our Mission:

Train outstanding broad spectrum family medicine and pediatric physicians, clinical pharmacists, and clinical psychologists to work in Idaho with emphasis on underserved and rural areas. Serve the vulnerable populations in Idaho with high quality, affordable care provided in a collaborative work environment.

Our Vision:

Our vision is that every Idaho community is healthy and thriving through our commitment to outstanding care and the education of tomorrow’s healthcare leaders.

Our Values:

Integrity – Doing the right thing even when no one is watching.

Compassion – Affording empathy, dignity, and kindness to others.

Accountability – Standing beside our mistakes as well as our achievements.

Respect – Honoring others for their diversity, perspectives, skills, and abilities.

Excellence – Performing with competence, courtesy, and professionalism.





What is a Teaching Health Center?

Teaching Health Centers are the solution to the crisis facing primary care in the United States. Across the nation, fewer and fewer medical school graduates are pursuing careers in primary care – just as many working primary care providers are planning to retire. Teaching Health Centers aim to ensure a viable primary care workforce for low-income communities by providing training at federally qualified health centers and similar sites. Research shows that residents who train in [federally qualified health centers](#) (FQHCs) are more likely to practice in medically underserved areas – and to feel more prepared to do so.

Where is “YOUR” Doctor?

Many patients will see a resident physician for their medical care. For residents to have the training required to become excellent doctors, they are also required to attend lectures, work in the hospital and work with other established doctors in other specialties, like dermatology, gynecology, obstetrics, pediatrics, and many more.

When residents are meeting these other obligations, they are not always available in the clinic to see their regular patients. Another provider from their team will always be available to help you and stay in contact.

TEAM-BASED CARE

While your provider may be away from your regular clinic location, you will be able to see one of their capable teammates, which include either another resident physician or a faculty physician.

The physician who takes care of you then shares that information with your doctor. You can rest assured that your entire medical team is working together to make sure your needs are met.

Our Team has a wide range of healthcare professionals, including:

- Behavioral Health Specialists
- Care Managers
- Community Health Workers
- Dietitians
- Doctors
- Lab & Radiology
- Nurse Practitioners
- Nursing & Medical Assistants
- Pediatricians
- Pharmacists
- Physician Assistants

Our Team of Doctors Put Your Needs First.

We can care for you and your family in the office for preventive care, like annual physicals, immunizations, and pap smears, as well as when you get sick or hurt.

If you get sick enough to be in the hospital, we will take care of you there as well.

If you or a loved one is pregnant, we can provide all prenatal care and deliver the baby in the hospital (and then take regular care of the baby as they grow older).

We care for individuals and families of all ages, from newborn babies to the elderly.

We provide mental health services and can help people connect to other services in the community.

We provide reproductive health care for women and men.

We have osteopathic doctors who can do hands-on manipulation to improve various symptoms including pain management.



How to make an appointment:

Full Circle Health offers several convenient ways to schedule an appointment.

- Call and speak with a Patient Access Representative:
 - **Ada County** based clinics call **208-514-2500**
 - **Canyon County** based clinics call **208-514-2529**
- Request an appointment through MyChart.
- Or visit one of our Full Circle Health locations for assistance from the reception team.

Online Scheduling!

- Visit MyChart to explore online scheduling options.

How do I cancel my appointment?

We understand that life circumstances occur, and you occasionally need to cancel an appointment. We kindly ask that you give us 24-hour notice.

Your timely cancellation allows us to offer the opening to others who are requesting an appointment. There are several ways to cancel an appointment:

1. **Reply to the text message by selecting “N”** which notifies us you are unable to make the appointment or reminder calls with the “cancellation” option.
2. Manage your appointment through your **MyChart** account.
3. **Call our clinics** to reschedule your appointment.

What happens if I miss my appointment?

After missing a few appointments without having the chance to cancel within 24 hours of your appointment time, we may ask that you call to schedule with us the same day that you make an appointment.

Log-in to MyChart to see upcoming appointments & make changes if necessary



SCAN ME

Call and Speak with a Patient Access Representative

Ada County based clinics call **208-514-2500**
Canyon County based clinics call **208-514-2529**

Ask-the-Doctor

Before you go to the doctor:

- Write down the medicines and vitamins you take.
- Write down your questions for the doctor.

When you visit the doctor; tell the doctor why you are there:

- Tell the doctor if you want a check-up.
- Tell the doctor if you are sick.
- If you are sick, tell the doctor what is wrong.
Give the doctor your list of medicines.

During your doctor's visit, look at your list of questions and ask those questions.

If the doctor wants you to take new medicine, ask:

- How can this medicine help me?
- When should I take it?
- Should I take it with food or water?
- How will the medicine make me feel?
- Can I take this with other medicine?

If the doctor wants you to take a test, ask:

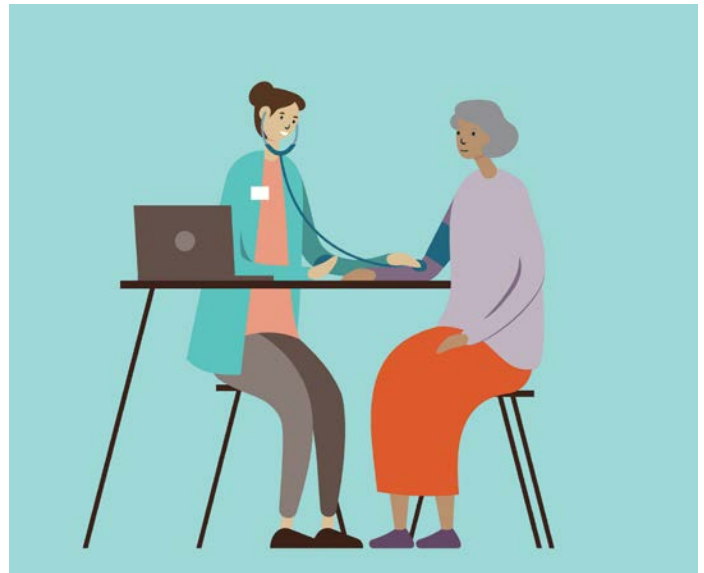
- How will the test help me?
- How should I get ready for the test?

At the end of your doctor's visit, ask:

- Do I need to come back?
- If you have to come back, find out when.
- Ask what you can do to get ready.

After the visit, write down:

- What the doctor said about your health.
- Any changes you are supposed to make.
- When you should go back to the doctor.





The medicine and vitamins I take:

Name of Medicine or Vitamin	Why I take it	Who said to take it	How much I take and when
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			

Things you want to ask the doctor:



Patient – Provider Relationship



Provider Responsibilities

Work with you to improve your health to the best of my abilities.

Listen to your concerns and questions to help you make decisions about your care.

Explain disease, treatments, medications, and results in an easy-to-understand way.

Help you set treatment goals and monitor your progress.

Provide you with educational material and resources, and refer you to available community resources if the need arises. Refer you to trusted specialists, if needed.

Keep treatment, discussions, and records private.

End every visit with clear instructions, treatment goals and future plans.

Patient Responsibilities

Prepare for and keep my appointments as scheduled.

Understand my insurance and what it covers.

Cancel my appointments at least 24 hours in advance.

Be respectful and use appropriate communication; profanity or aggressive speech and actions will not be tolerated.

Be honest about my entire medical history, current symptoms, and any changes in my health and well-being.

Inform my provider of all my current medications.

Actively participate with my provider in planning my care.

Make healthy decisions about my daily habits and lifestyle.

End every office visit with a clear understanding of my provider's expectations, treatment goals and future plans.





Billing and payment options:

Full Circle Health will bill your identified insurance plan and notify you timely of any remaining balances.

To keep you up to date on your account, statements are mailed monthly when there is an outstanding balance.

How to make a payment:

- In person at any location.
- Through your MyChart account.
- By mail to Full Circle Health, 777 N. Raymond St, Boise ID 83704.
- Over the phone with the Business Office at 208-514-2515 Monday-Friday 8am-5pm

Billing Office Hours

Monday – Friday
8:00 AM – 5:00 PM

(208) 514-2515

Fill Out Our Online Application:



SCAN ME

Sliding Fee Program:

If you are uninsured, Full Circle Health has a sliding fee program available for you to apply for. No one will be denied access to services due to the inability to pay. There is a discounted fee schedule available to patients who qualify.

If you are interested in applying for Medicaid or need assistance in enrolling in an insurance exchange plan, Full Circle Health has a team of Community Health Worker's (CHW's) available to assist you.

Available Monday – Friday 8:00 AM – 5:00 PM at:

(208) 954-8727

¡Se habla español!

Affordability

We accept all insurance plans, including:

Blue Cross | Blue Shield | Medicaid | Medicare | Mountain Health CO-OP | Select Health
St. Alphonsus Health Alliance Network | St. Luke's Health Partners Network | Tricare







How Do I Refill My Prescription?

- 1) **Call your pharmacist directly**
(see phone number on your prescription label)
- 2) [Visit MyChart](#) and request a refill (Only if you have zero refills left)

Enroll in AutoFill!

When enrolled in autofill, you won't have to call in to the pharmacy, our pharmacists automatically fill the prescription every month and request refills from your provider after the last fill. **Speak with a pharmacy staff member in-person or on the phone to enroll!**

(This is for all maintenance medications (no PRN meds or controlled substances)).

Note Patients will need to make a new appointment with their provider to refill prescriptions if it has been more than 1 year since their last visit us.

Did you know you can refill prescriptions online?!



Fill your prescriptions quickly and easily by utilizing [Refill Quick](#) or by [downloading the app](#) from the Apple App Store.

(The RefillQuick App is not available for Android Phones at this time.)

Pharmacy Locations:

Emerald Clinic Pharmacy

6565 W Emerald Street

Boise, ID 83704

Phone: [\(208\) 514-2512](#)

Fax: (208) 514-2513

Monday – Friday, 8:00AM – 6:00PM

Saturday: 9:00AM-1:00PM

Meridian Clinic Pharmacy

2275 S Eagle Rd Suite 120

Meridian, ID 83642

Phone: [\(208\) 954-8722](#)

Fax: (208) 954-8723

Monday - Friday 9:00AM - 6:00PM

Nampa Clinic Pharmacy

215 E Hawaii Ave. Suite 140

Nampa, ID 83686

Phone: [\(208\) 954-8731](#)

Fax: (208) 954-8732

Monday – Friday 9:00 AM – 6:00 PM

Difficulty Affording Medications?

Speak with any of our Pharmacists at Full Circle Health pharmacies to talk about options.

Call: (208) 514-2512





Benefits of Using our Pharmacy:

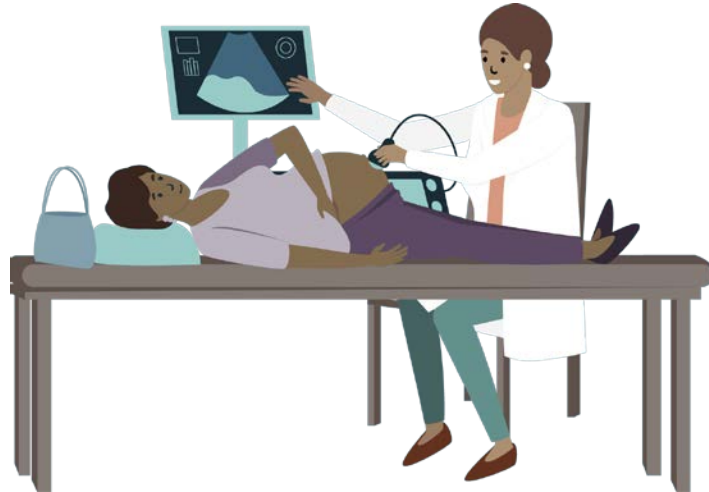
- Short wait times: Only 5-10 minutes vs. 30 minutes industry.
- Pharmacists know your Primary Care Physician and can communicate in a timely fashion.
- We mail prescriptions! (***If insurance allows***)
- Affordable options are available.
- Text Alerts or Voicemails when your prescription is ready.
- We offer vaccines (***call for availability***)
- Prior Authorizations are FAST!
- Bilingual pharmacy staff (Spanish, Farsi/Dari).
- Filling prescriptions at our pharmacy financially supports the mission of Full Circle Health: serving the underserved and educating medical professionals.

Difficulty Affording Medications?

Speak with any of our Pharmacists at Full Circle Health pharmacies to talk about options.

Call: (208) 514-2512





Primary Services

- Annual Wellness Exams
- Immunizations
- Laboratory (*Bloodwork*)
- Men's Health
- Mental Health Services
- Newborn and Pediatric Care
- Nutrition Counseling
- Pharmacy
- Pregnancy Care
- Preventive Care
- Radiology (*X-Ray*)
- Sports Medicine
- Telehealth
- Translation/Interpretation Services
- Well Child Checks
- Women's Health

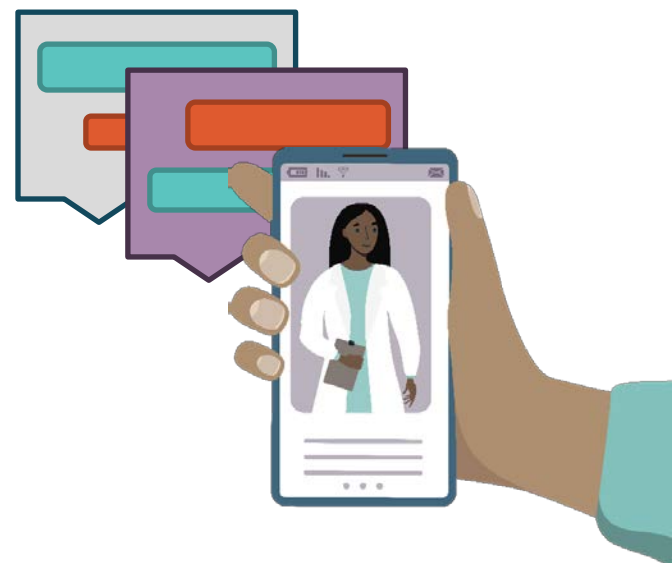
Specialty Care Services

- Dermatology
- Gender Affirming Care
- HIV Services
- Integrative Medicine (*Acupuncture, Holistic wellness*)
- OB/GYN (*Obstetrics / Gynecology*)
- Older Adult Care
- PrEP Clinic (*Pre-exposure prophylaxis*)
- Procedures (*Low-Cost Vasectomies, Colonoscopies, +*)
- Sports Medicine
- TB Clinic (*Tuberculosis*)
- Viral Hepatitis Services (*Hepatitis C*)

Virtual Care Options!

Are you short on time but need to see your doctor?
We can provide many of our services through Telehealth!

Call us at (208) 514-2500 and ask how to set up your next appointment virtually.



Read More About Our Services on Our Website



SCAN ME

CARE COORDINATION PROGRAM

Tracking Your Health and Supporting Your Needs

ABOUT OUR PROGRAM

We have a team of Registered Nurses (RNs) who are completely dedicated to you and your individual care plan. Our goal is to optimize your care and improve your overall wellbeing.

We communicate with doctors, community health workers, dietitians, pharmacists, psychologists and counselors to stay up to date on your progress to assist you during your health journey.

This team of RNs are referred to as **CARE COORDINATORS.**

WHY CHOOSE US

We know it can be challenging to keep track of your healthcare, diet, exercise, and more with life's daily demands. We are here to help!

Our care coordinators offer **FREE health coaching** for patients that meet specific criteria.

Call: (208) 954-8692



**Free one-on-one visits
in office or by phone for:**

Tracking your care needs between all of your healthcare providers, including any care provided in the hospital, clinic, and in the community.

Finding access to services and programs that could be beneficial to you.

Tracking your healthcare goals and identifying strengths and needs.

Understanding your health problems, treatments, and treatment options while respecting your choices.



What are Community Health Workers?

Community health workers (CHWs) are lay members of the community who work either for pay or as volunteers in association with the local health care system in both urban and rural environments. CHWs usually share ethnicity, language, socioeconomic status, and life experiences with the community members they serve. They have been identified by many titles, such as community health advisors, lay health advocates, *promotoras*, outreach educators, community health representatives, peer health promoters, and peer health educators.

CHWs offer interpretation, provide culturally appropriate health education and information, help people get the care they need, give informal counseling and guidance on health behaviors, advocate for individual and community health needs, and provide some direct services such as first aid and blood pressure screening.

Free Transportation to & from Full Circle Health Appointments:



We can help assist you with free transportation to get to and from your Full Circle Health medical appointments at any of our clinic sites.

To set up transportation, please contact our transportation coordinator **at least 5 business days prior to your appointment** - everything else will be taken care of!

Call **208-514-2500 x7020** or
E-mail: Transportation@FullCircleIdaho.org

How You Can Benefit from Speaking with Our Team:

- Insurance enrollment assistance into health insurance plans.
- Help with access to Health Care services: Medical, Pediatric, Dental, Behavioral Health, Social Welfare
- Access to Community resources: housing, employment, food, transportation, and more!
- Receive health education by participating in groups on topics such as:
 - Nutrition – Cooking Classes
 - Diabetes Self-Management
 - Household & Occupational Safety

Need Assistance?

Appointments with our CHW/CECs are available at all Full Circle Health clinics!

Call: (208) 954-8727





Quick/Helpful Information

To **find social services** in Idaho, please go to:
<https://www.findhelp.org/find-social-services/idaho>

Your Health Idaho is the state-based marketplace in Idaho. If you need insurance assistance, you can call us or contact directly
<https://www.yourhealthidaho.org/> or for consumer assistance call:
1-855-944-3246

Idaho Department of Health & Welfare, please call: **1-877-456-1233** or visit their website:
<https://healthandwelfare.idaho.gov/>

Signing Up for Health Insurance:

Please call our CHW Blast line at **(208) 954-8727** and one of our Certified Enrolment Counselors will guide you through the process.

Help with Housing:

Please contact the organization called **Jesse Tree**, they prevent eviction and homelessness in the Treasure Valley.

Website: <https://www.jesstreeidaho.org/>

Call or text them at 208-383-9486 or complete a form online and their team will reach out to you. You can also stop by their office at 1121 W Miller Street in Boise, ID.

Struggling to Afford Food:

If you need food quickly and free, try the Idaho Foodbank. **The Idaho Foodbank Food Assistance Locator** is a great tool to locate food near you live and allows you to do a search in multiple languages.

Website: <https://idahofoodbank.org/getfood/>

Enter a zip code for best results. If you are looking for community food distributions try the "Mobile Pantry" category.



**The Idaho
Foodbank**

Need Assistance?

Appointments with our CHW/CECs are available at all Full Circle Health clinics!

Call: (208) 954-8727





After-Hours Care & Access

Even after our clinics have closed for the day, your care team are still working around the clock to help you! **Simply call your clinic after hours** and you will be connected to a registered nurse to help you with your medical concerns, passing urgent messages to your primary care doctor, and connecting you with services you may need.

The nurse can help direct you to the proper level of care and assist with providing you with general information to **avoid an expensive urgent care or emergency room visit if appropriate**. If you have a life-threatening emergency, always call 911 or go to the nearest emergency department.

Extended Hours

When life gets busy, how can one possibly find time to get a check-up with their doctor? Simple! We offer extended evening hours at several of our clinics throughout the treasure valley. We can schedule your next appointment for a time that works best for your personal schedule.

Boise Pediatrics Clinic

8610 W Overland Road, Boise, ID 83709

Phone: (208) 954-8711

8:00 AM – 8:00 PM Monday & Wednesday

8:00 AM – 5:00 PM Tuesday, Thursday, Friday

Emerald Clinic

6565 W Emerald Street, Boise, ID 83704

Phone: (208) 514-2510

8:00 AM – 5:00 PM Monday – Friday

9:00 AM – 1:00 PM Saturday

Emerald Pharmacy

6565 W Emerald Street, Boise, ID 83704

Phone: (208) 514-2512

8:00 AM – 6:00 PM Monday – Friday

9:00 AM – 1:00 PM on Saturdays

Kuna Clinic

708 E Wythe Creek Court, Suite #103, Kuna, ID 83634

Phone: (208) 922-5130

8:00 AM – 5:00 PM Mon., Wed., Thurs., Fri.

8:00 AM – 8:00 PM on Tuesdays

Meridian Clinic

2275 S Eagle Road, Suite #120, Meridian, ID 83642

Phone: (208) 514-2520

8:00 AM – 8:00 PM on Mondays

8:00 AM – 5:00 PM Tuesday-Friday

Nampa South Clinic

215 E Hawaii Avenue, Suite #140, Nampa, ID 83686

Phone: (208) 514-2529

8:00 AM – 5:00 PM Monday, Tuesday, Thursday, Friday

8:00 AM – 8:00 PM on Wednesdays

Raymond Clinic

777 N Raymond Street, Boise, ID 83704

Phone: (208) 514-2500

8:00 AM – 5:00 PM Mon., Tue., Fri.

8:00 AM – 8:00 PM Wednesdays & Thursdays

Log-in to MyChart for
Messages & Lab Results



SCAN ME





With MyChart, You Can:

- Communicate with your healthcare provider.
- Quickly get your lab results.
- Request prescription refills.
- Request, schedule, and cancel appointments.
- View and pay your bill.
- Update your personal information.
- Review your after-visit summary, medications, immunization history, and more.

How To Sign Up for MyChart:

Retrieve an activation code; use one of the options below to get access:

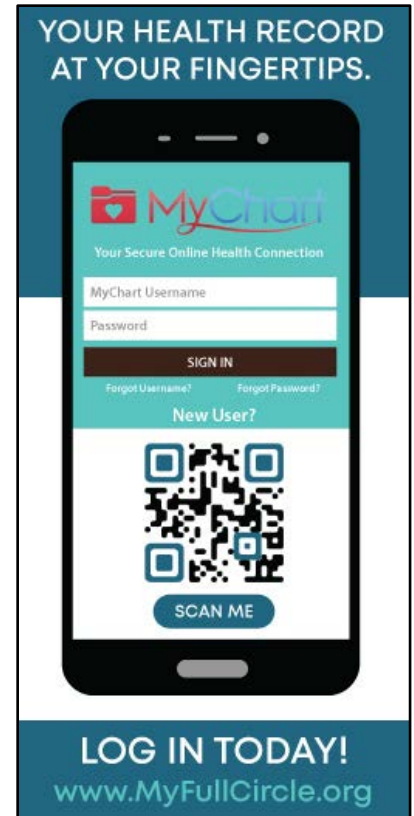
- [Fill out the form online](#) and receive your activation code via email. *(If there are issues, please call us directly (208) 954-8730.)*
- Call us Monday through Friday from 8:00 AM to 5:00 PM by dialing: **(208) 954-8730**. A staff member will supply you with your activation code over the phone.
- Ask the receptionist at your next visit to email or text your activation code.
- Or, after your visit, you will receive an 'After-Visit Summary'; the last item on the sheet will be your activation code to sign up for your MyChart account.

Once you receive an activation code, go to the [MyChart Signup page](#) to create your account.

Download the MyChart App:



After downloading the app, you will need to select 'Full Circle Health' from the list of organizations in Idaho.



Need Help Signing Up?

Speak with any of our staff members, we'd be happy to help you!

Call: (208) 954-8730



Q: Will I be able to see the same provider each time I have a visit. I don't like to be "bounced" around.

A: We provide team-based care, therefore if your primary provider is away from your regular clinic location, you will be able to see one of their capable teammates, which include either another resident physician or a faculty physician. The physician who takes care of you then shares that information with your doctor. You can rest assured that your entire medical team is working together to make sure your needs are met.

Q: What about walk-in's/urgent care?

A: We offer walk-in appointments and will do our best to squeeze you into an open appointment time should there be one available for the clinic you chose. There may be a possibility we direct you to another close-by clinic with available openings should the clinic be busy the day you walk-in.

Q: Where do I go if you can't see me immediately?

A: Even after our clinics have closed for the day, your care team are still working around the clock to help you! Simply call your clinic after hours and you will be connected to a registered nurse to help you with your medical concerns, passing urgent messages to your primary care doctor, and connecting you with services you may need. The nurse can help direct you to the proper level of care and assist with providing you with general information to avoid an expensive urgent care or emergency room visit if appropriate. If you have a life-threatening emergency, always call 911 or go to the nearest emergency department.

Q: Do you offer evenings or weekend visits?

A: We do have evening and Saturday morning hours at some locations please see our website for specifics.



Q: *Are my children allowed to come to the visit with me as I do not have accessible childcare?*

A: Although it is best to have dedicated one-on-one attentive time with your provider, we will allow your child to accompany you for most visits. If a procedure is required and you are not able to attend to your children, then it is best not to bring them.

Q: *How will you get my medical records from other clinics or hospitals?*

A: Our teams can assist with having you sign a release of medical records to get your documents from other clinics or hospitals sent to us and scanned to your electronic medical chart. We also have the ability to request information in our electronic medical record (Epic) from other health systems that also utilize Epic and can transfer information electronically.

Q: *Are CHWs social workers / case workers?*

A: No, they are Community Health Workers who assist established patients within Full Circle Health clinics with social determinants of health, including health insurance, Medicaid, food insecurity, financial strain, etc. They help with social needs.

Have a Question?

Speak with any of our staff members, we'd be happy to help you!

Call: (208) 954-8730



I · C A R E



INTEGRITY



COMPASSION



ACCOUNTABILITY



RESPECT

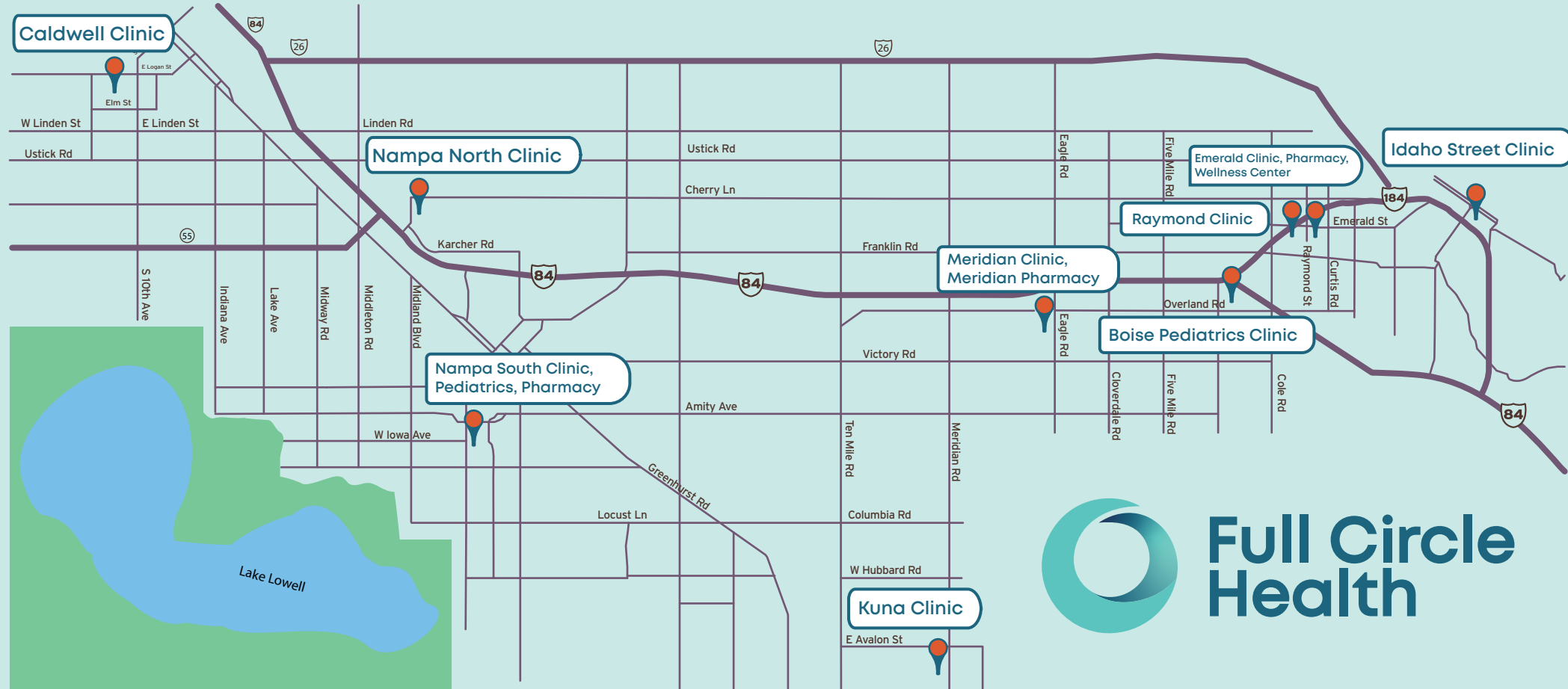


EXCELLENCE



**Full Circle
Health**

Open Doors. Open Minds. Open Hearts.



Full Circle Health

Emerald Clinic

6565 W Emerald Street, Boise, ID 83704
 Phone: (208) 514-2512
 Fax: (208) 375-2217
 8 a.m.–5 p.m. Monday–Friday
 9 a.m.–1 p.m. Saturday

Emerald Pharmacy

6565 W Emerald Street, Boise, ID 83704
 Phone: (208) 514-2512
 Fax: (208) 514-2513
 8 a.m.–6 p.m. Monday–Friday
 9 a.m.–1 p.m. on Saturdays

Wellness Center

6565 W Emerald Street, Boise, ID 83704
 Phone: (208) 514-2505
 Fax: (208) 375-2217
 8 a.m.–5 p.m. Monday–Friday

Boise Pediatrics Clinic

8610 Overland Road
 Boise, ID 83709
 Phone: (208) 954-8711
 Fax: (208) 375-2217
 8 a.m.–8 p.m. Monday & Wednesday
 8 a.m.–5 p.m. Tues., Thurs., Fri.

Raymond Clinic

777 N Raymond Street, Boise, ID 83704
 Phone: (208) 514-2500
 Fax: (208) 375-2217
 8 a.m.–5 p.m. Mon., Tues., Fri.
 8 a.m.–8 p.m. on Wed. & Thurs.

Idaho Street Clinic

325 W Idaho Street, Boise, ID 83702
 Phone: (208) 514-2525
 Fax: (208) 375-2217
 8 a.m.–5 p.m. Monday–Friday

Meridian Clinic

2275 S Eagle Road, Suite #120,
 Meridian, ID 83642
 Phone: (208) 514-2520
 Fax: (208) 375-2217
 8 a.m.–8 p.m. on Mondays
 8 a.m.–5 p.m. Tuesday–Friday

Meridian Pharmacy

2275 S Eagle Road, Suite #120,
 Meridian, ID 83642
 Phone: (208) 954-8722
 Fax: (208) 954-8723
 9 a.m.–6 p.m. Monday–Friday

Kuna Clinic

708 E Wythe Creek Court, Suite #103,
 Kuna, ID 83634
 Phone: (208) 922-5130
 Fax: (208) 375-2217
 8 a.m.–5 p.m. Mon., Wed., Thurs., Fri.
 8 a.m.–8 p.m. on Tuesdays

Nampa North Clinic

9850 W St. Luke's Drive, Suite #329,
 Nampa, ID 83687
 Phone: (208) 514-2509
 Fax: (208) 375-2217
 8 a.m.–5 p.m. Monday–Friday

Nampa Pediatrics

215 E Hawaii Avenue, Suite #150
 Nampa, ID 83686
 Phone: (208) 514-2502
 Fax: (208) 375-2217
 8 a.m.–5 p.m. Monday–Friday

Nampa South Clinic

215 E Hawaii Avenue, Suite #140
 Nampa, ID 83686
 Phone: (208) 514-2529
 Fax: (208) 375-2217
 8 a.m.–5 p.m. Mon., Tues., Thurs., Fri.
 8 a.m.–8 p.m. on Wednesdays

Nampa South Pharmacy

215 E Hawaii Ave. Suite #140,
 Nampa, ID 83686
 Phone: (208) 954-8731
 Fax: (208) 954-8732
 9 a.m.–6 p.m. Monday–Friday

Caldwell Clinic

315 E Elm Street. Suite #201,
 Caldwell, ID 83605
 Phone: (208) 514-2528
 Fax: (208) 375-2217
 8 a.m.–5 p.m. Monday–Friday